
Virtual SAN Appliance for VMware® ESX Server *Quick Start Guide*

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Using the VSA Laptop Demo

1

Introduction

The VSA™ laptop demo is LeftHand's smallest and most portable version. Use this demo version to see the SAN/iQ® software in action. Create a LeftHand SAN, complete with storage clusters and evaluate all LeftHand SAN storage management features.

The VSA runs a full-featured version of the SAN/iQ software, and provides the following benefits:

- Experience the SAN/iQ software without investing in physical storage devices
- A 30 day evaluation period for advanced SAN/iQ software features such as Clustering and Virtualization, Managed Snapshots, Remote Copy and Multi-Site SAN.
- Can be used indefinitely as a stand-alone iSCSI target.
- Is a VMware® certified virtual appliance
- Is available at www.lefthandnetworks.com

Requirements for the Demo

- Minimum of 224 MB of RAM
- 5 GB to 950 GB SCSI of disk space
- VMware Player version 1.x (1.0.4 or higher) and 2.x
- VMware Workstation version 5.5.x (5.5.3 or higher) and 6.x
- VMware Server version 1.x (1.0.2 or higher)
- Have a reserved or static IP address, subnet mask, and gateway for the virtual machine

Overview

When using the demo version, the full suite of features in the SAN/iQ software is enabled for 30 days. After 30 days, volumes become unavailable if any licensed features are in use. Licensed features include:

- Clustering
- Snapshots
- Remote Copy
- Multi-site SANs

The VSA can be used for free indefinitely as a single node iSCSI target with snapshots or Remote Copy. If a configuration is deleted and recreated, the 30-day trial period of licensed features starts again.

If you want to use the VSA fully featured on an ESX Server, simply purchase a license and follow the instructions in [Chapter 2, “Getting Started with the VSA for ESX Server”](#) to set up a virtual LeftHand SAN in your environment.

Using the VSA demo comprises the following steps:

- Install a VMware application on a host system.
- Download the VSA to the host system.
- Unzip the downloaded package to a directory on the host system.
- Using VMware, browse to directory containing the virtual machine and start it.
- Configure the IP address and hostname of the VSA using the VMware console.
- Install the Centralized Management Console (CMC) on a machine from which you will administer the SAN.
- Use the CMC to create clusters and storage volumes and try out the features of the LeftHand SAN.

Download the VSA

The VSA for Laptop Demos is available from the LeftHand website:

- www.lefthandnetworks.com

Planning the Demo Installation

Before you install the VSA, plan the virtual network configuration. Then, when you install the Centralized Management Console, plan and configure the hardware features before configuring the virtual storage node for data storage.

Configuration planning includes

- Virtual appliance directories, host names, IP addresses
- Network configuration, including subnet and virtual IP address
- Storage configuration

Plan the Network Configuration

Plan the subnet and IP address for the virtual machines as well as for the VIPs required for SAN/iQ clusters.

Plan for the VSA

Create a directory for your virtual machines on the hard drive that will act as the storage node. Create a separate directory for each virtual machine.

Plan the CMC Installation

Install the CMC on a Linux or Microsoft Windows OS. Then, use the CMC to find virtual storage appliances, create storage, and connect to application servers.

Installing the CMC

Install the CMC on the computer that you will use to administer the LeftHand SAN. You administer the entire network of VSAs from the CMC.

Installing the CMC in Windows

1. Click the CMC installer.
The installation wizard opens and starts the installation process.
2. At the Choose Install Set window, select the configuration most appropriate for your setup.
3. When the installation completes, LeftHand is added as a separate Program Group and an icon is added to the Microsoft Windows desktop.

Installing the CMC in Linux

You must be running X Windows in order to run the application.

1. Click the CMC installer.
The installation wizard opens and starts the installation process.
2. At the Choose Install Set window, select the configuration most appropriate for your setup.
3. When the installation completes, LeftHand is added as a separate Program Group.

To start the CMC:

1. From the directory into which you installed the files, run the script `./Console`.

Installing the VSA

When you start the VSA for the first time with a VMware console, you will:

- Unzip to the prepared directory and start the virtual machine.
- Direct the Ethernet port to NAT, Host-only, or bridged.
- Set the IP address and host name of the VSA.

You only need to configure each virtual machine once.

1. Copy or download the VSA zip file.
Leave this zip file intact.
2. Copy or unzip the VSA files to the virtual machine directory.
3. Start the VMware application.

Installing with VMware Player, VMware Server, or VMware Workstation

1. Open the VMware console.
2. Click File > Open or other choice to open the VSA.vmx file.
3. Navigate to the location of VSA files you unzipped.
4. Select the VSA.vmx file and click Open.
5. Edit the VSA settings as required by the VMware console you are using.

Select the appropriate network mode:

- Bridged
- NAT
- Host-only



Note: All VSAs on the same platform should use the same networking mode.

When running multiple VSAs on a single host, use NAT or Host-only networking mode, and use DHCP to assign IP addresses to the VSAs.

Installing the VSA

6. Start the virtual machine.

NOTE: The first boot of the VSA will be longer than usual since VMware tools are installed during the first boot up.

7. The Welcome to SAN/iQ window opens, shown in [Figure 1.1](#).

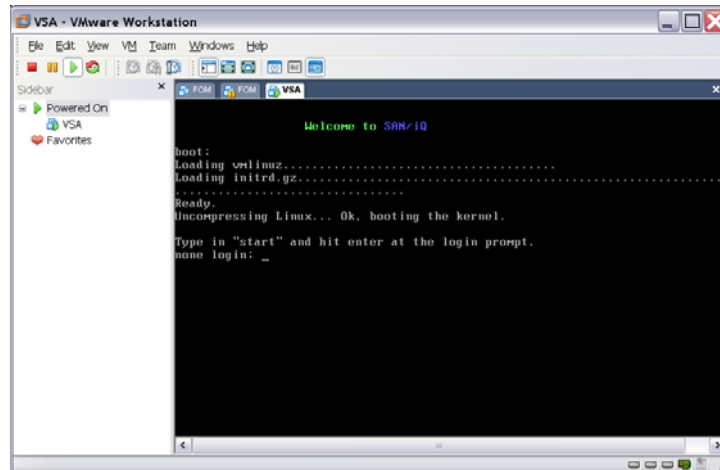


Figure 1.1. Logging in to the Configuration Interface

Using the Configuration Interface

Use the Configuration Interface to set IP addresses and host names on VSAs configured in your environment.

1. Type Start, and press Enter to log in.
The Configuration Interface window opens, shown in [Figure 1.2](#).

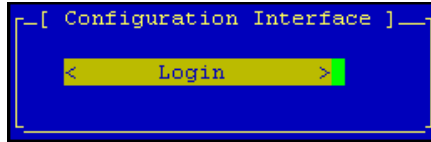


Figure 1.2. Logging in to the Configuration Interface

The Configuration Interface main menu opens, shown in [Figure 1.3](#).

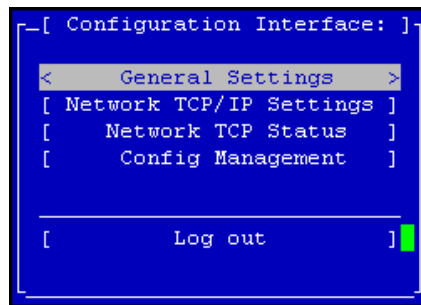


Figure 1.3. Configuration Interface main menu

2. Tab to Network TCP/IP Settings and press Enter.

The Available Network Devices window opens, shown in [Figure 1.4](#).

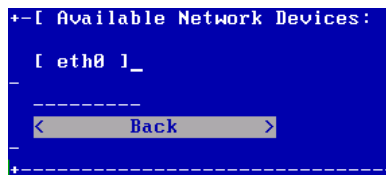


Figure 1.4. Selecting an interface to configure

3. Tab to the network interface and press Enter.

The Network Settings window opens, shown in [Figure 1.5](#).

Installing the VSA

4. Tab to the Hostname field and type a host name for the VSA.
This hostname displays in the CMC. This does not change the name of the original .VMX file, nor does it change the name in VMware.

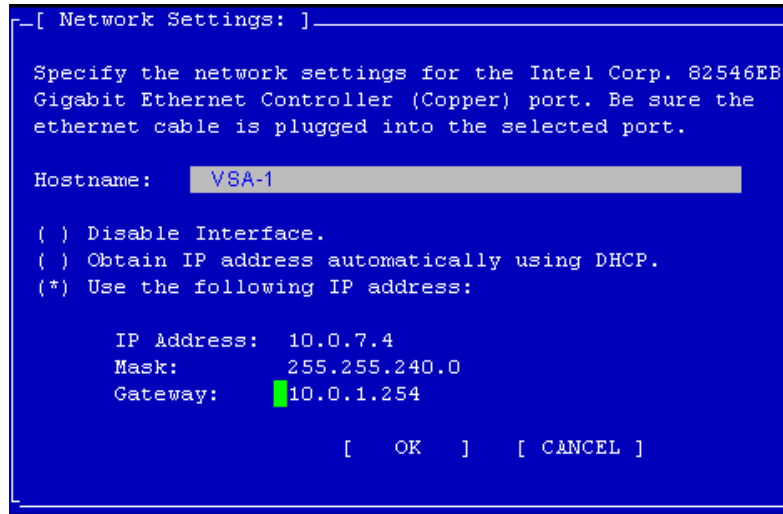


Figure 1.5. Setting the hostname

5. Tab to the method for setting the IP address.
If typing in a static IP address, note that Gateway is a required field. If you do not have a gateway, enter 0.0.0.0.
6. Tab to OK and press Enter.
A confirmation message opens.
7. Press Enter.
A confirmation message opens.
8. Press Enter to confirm the change to the network settings.
The network interface will be configured (wait a few seconds), and a message opens confirming the IP address change.
9. Press Enter to leave that message.

10. On the Available Network Devices window, tab to Back and press Enter.
The Configuration Interface menu opens.
11. Tab to Log Out and press Enter.
The Configuration Interface entry window is displayed again.
12. Switch from the console view to the Summary view. (Not available in VMware Player.)
13. [Optional] Add the IP address and host name to the Notes area for future reference. (Not available in VMware Player.)
14. [Optional] In the inventory list or sidebar, right-click the VSA and rename to match the host name. (Not available in VMware Player.)
Your VSA is ready to use.
15. Minimize the VMware console.

Next, configure storage using the Centralized Management Console, using the steps in the next section, [“Getting Started with the Centralized Management Console” on page 9.](#)

Getting Started with the Centralized Management Console

1. Open the CMC, shown in [Figure 1.6](#).
If you are opening the CMC for the first time, and have not already discovered storage nodes on the SAN, the Find Wizard opens automatically.

Getting Started with the Centralized Management Console

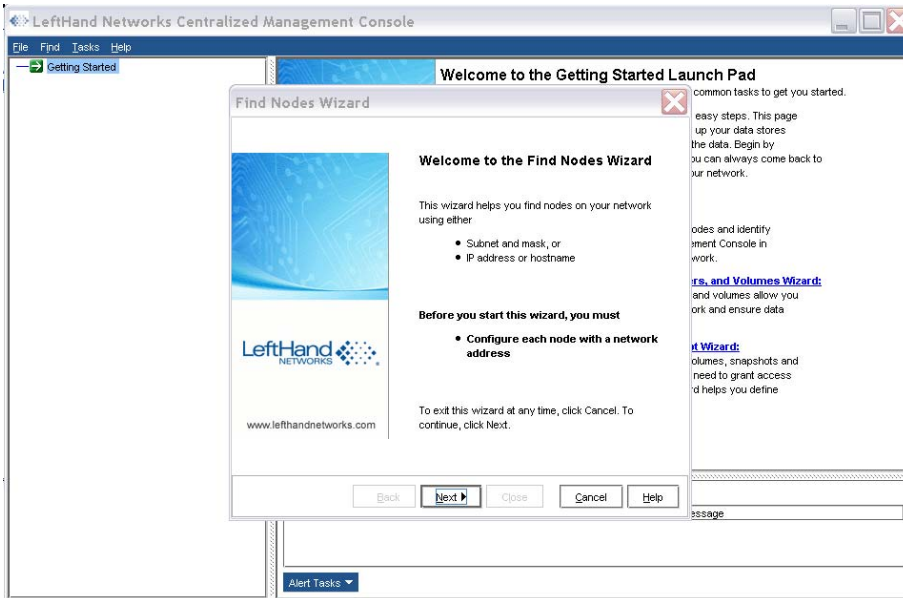


Figure 1.6. Opening the CMC for the first time

2. Click Next and proceed through the Find Nodes Wizard. The wizard guides you through the steps for finding a VSA on your network. After finishing the wizard, your virtual storage node appears in the navigation window in the Available pool, as shown in [Figure 1.7](#).



Figure 1.7. Newly found VSA in CMC

Configuring the Hardware with the SAN/iQ Software

1. Select the VSA in the navigation window and expand the tree underneath.

Verifying RAID

Your virtual storage appliance has virtual RAID as the RAID type. You only need to turn it on.

1. In the tree under the VSA select Storage.
The Tab view opens with the RAID Setup tab displayed.
2. Click the RAID Setup tasks list and choose Configure RAID.
The Configure RAID window opens, as shown in [Figure 1.8](#).

Getting Started with the Centralized Management Console

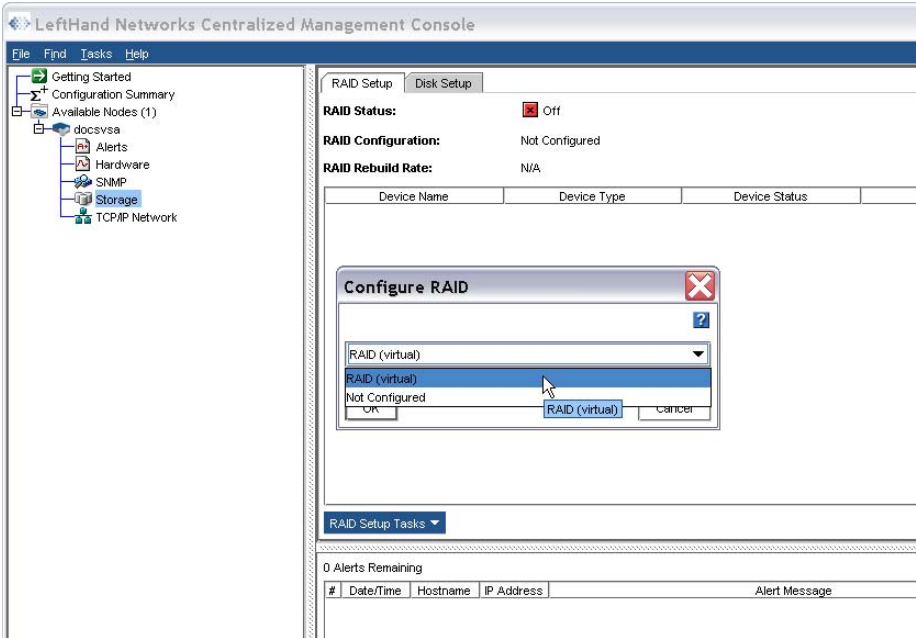


Figure 1.8. Choosing to configure virtual RAID

- 3. Select RAID (virtual) and click OK.
After RAID is turned on, the RAID status shows normal, as shown in [Figure 1.9](#).

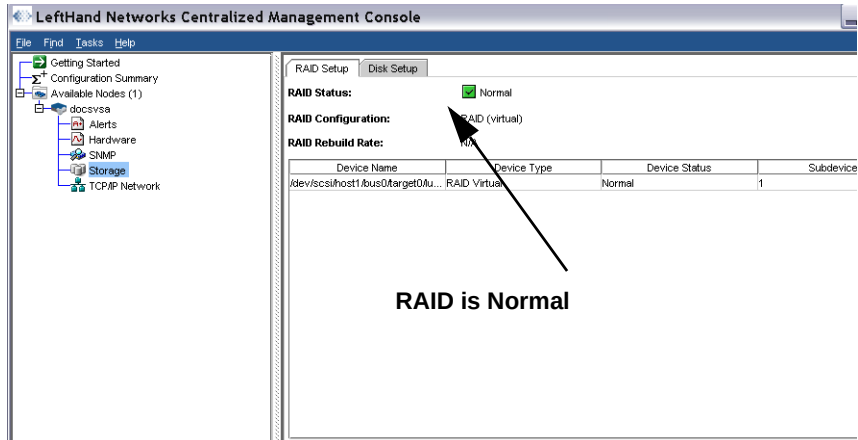


Figure 1.9. Navigation window and the RAID Setup tab with RAID on

Next Steps

The VSA is on the network and operating properly. Next, use the CMC to continue configuring the VSA and the clustered iSCSI SAN.

Configuring Clustered Storage

Configure management groups, clusters and volumes with the Getting Started wizard. See Chapter 1, “Getting Started,” section [“Creating Storage by Using the Getting Started Launch Pad”](#) in the *LeftHand SAN User Manual*. This section helps you work through the wizards.

Installing Another VSA

You may install more than one VSA to fully evaluate the SAN/iQ software. To install a second VSA, create a second directory at

the same level as the first VSA. Follow the instructions in these sections:

- [“Installing the VSA”](#)
- [“Getting Started with the Centralized Management Console”](#)
- [“Next Steps”](#)

Troubleshooting

Try these tips if you are having trouble.

Table 1.1. Troubleshooting Installation

Trouble	Solution
You want to reinstall the VSA.	1. Close your CMC session. 2. In VMware, power off the VSA. 3. Click File>Remove from inventory. 4. In a file manager, go to the folder that holds the VSA.vmx file and delete all files. 5. Copy fresh files into the VSA folder from the downloaded zip file. 6. Open VMware and begin again.
You cannot find the VSA with the CMC, and cannot recall its IP address.	Open a VMware console session and display the console window for the VSA. Wait for the SAN/iQ Welcome window and the prompt to type START and press Enter. In the Configuration Interface navigate to the Network TCP/IP settings and select eth0 to open the Network Settings window. Note the IP address in that window. Type the IP address in the NOTES area on the VMware summary window.

Table 1.1. Troubleshooting Installation (Continued)

Trouble	Solution
In Windows	
If the wizard freezes, reset the Hardware Acceleration in Windows.	1. Go to Windows Properties > Settings > Advanced > Troubleshooting. 2. Move the Hardware Acceleration slider to one notch above None. 3. Click OK, and then OK again to leave the Properties dialog. 4. Restart the installation wizard.
In Linux	
If the installer does not start automatically	Run CMC_Installer.bin again.
In VMware	
You don't have your cursor available, or you don't have your keyboard available.	• If your cursor is missing, you are in console mode. Press Ctrl-Alt. • If your keyboard is missing, move the mouse to the console window and click once.
You want to see your VSA, but the window is black.	• You are in the console view of the guest window. Change to the Summary view. • Your console window has timed out. Click in the window with the mouse and then press the Backspace key.

Documentation Available

For detailed instructions about using the Centralized Management Console and the VSA, see the following resources.

VSA Frequently Asked Questions

Check out www.LeftHandNetworks.com for the LeftHand VSA Forum. Once in the Forum, go to VSA Basics > Getting Started > FAQ.

Documentation Available

For detailed instructions about using the Centralized Management Console and the VSA, see the following resources. The User Manuals are available in PDF format and are installed in the Documentation subdirectory with the Centralized Management Console program files.

Online Help



All User Manual content is contained in the Online Help, available from the menu bar under Help > Help Topics. Context sensitive help is available by clicking the question mark on any window.

VSA User Manual

The *VSA User Manual* provides important information about configuring the VSA virtual network environment, hardware configuration, and using the VSA with physical platforms and the SAN/iQ software.

LeftHand SAN User Manual

The *LeftHand SAN User Manual* provides detailed instructions for using the SAN/iQ software to create, access and manage the SAN data storage.

Remote Copy User Manual

The *Remote Copy User Manual* provides instructions for using the Remote Copy capabilities of the SAN/iQ software.

Multi-Site SAN User Manual

The *Multi-Site SAN User Manual* provides instructions for configuring and using the SAN/iQ® Multi-Site HA/DR Solution Pack, which must be purchased separately.

Getting Started with the VSA for ESX Server

2

Introduction

This Quick Start Guide describes the procedures and best practices that guide you to successfully install and configure your Virtual SAN Appliance for VMware® ESX (VSA™). You will also install and configure data storage with the SAN/iQ® software Centralized Management Console (CMC).

Using the Evaluation Version

Use these procedures and best practices to use the full evaluation version of the Virtual SAN Appliance for VMware® ESX. The free 30-day, fully functional evaluation edition is pre-formatted for the VMware ESX Server.

To continue using the full version of the software after your 30-day trial period has ended, you must purchase a license key. After you apply the license key, your configuration can be used as is in a production environment, or reconfigured if necessary.

Prerequisites

- Have available drive space of up to 2 TB for ESX Server. LeftHand Networks recommends installing ESX Server on top of a redundant RAID configuration. Do not use RAID 0.
- 1 GB of memory reserved.
- A single virtual CPU with at least 2000 MHz reserved.
- Have a Gigabit Ethernet or internal network environment
 - Designate a host name for the VSA™
 - Plan the network configuration, including an IP address, subnet mask, and gateway for the VSA, or use DHCP

Use the VSA with the following versions of VMware ESX Server:

- VMware ESX Server version 3.x

Planning for the VSA

Careful planning of the virtual network configuration, the VSA configuration and the configuration of the clusters and volumes for data storage ensures that you can take full advantage of the features and benefits of the LeftHand SAN.

Planning the Virtual Network Configuration

Before you install the VSA on the network, plan the virtual network configuration, including the following areas:

- Design and configuration of the virtual switches and network adapters.
- VSA directories, host names and IP addresses.
- Virtual network configuration, including the subnet and the virtual IP addresses (VIPs) for iSCSI access.

For more detailed information, see the *VSA User Manual*, which is installed as a PDF in the directory into which you unzipped the VSA files. Or you can download it from the LeftHand Networks website. Click the link, or search by name for [User Manual VSA 7.0 SP1 for VMware ESX](#).

Planning the SAN/iQ Software Storage Configuration

When you install the Centralized Management Console, you should plan and configure the storage node features, such as email alert notification, before you configure the data storage.

For information about configuring storage node features, see “Getting Started; Configuring Storage Nodes” in the Online Help

or in the *LeftHand SAN User Manual*. The *LeftHand SAN User Manual* is installed as a PDF in the LeftHand Networks \UI\Documentation directory. The Online Help is available from the Help menu or the Help button found on the task windows and dialogs in the CMC.

Installing the VSA

There are two ways you can obtain the VSA.

- As a zip package downloaded from the LeftHand Networks web site.

When you install the packaged VSA for the first time, you will need to

- Unzip to the prepared directory and start the VMware Infrastructure Client (VI Client).
 - Transfer the virtual machine to the ESX Server.
 - Add the VSA to inventory.
 - Select the network.
 - Configure the data disk.
 - Reserve the CPU and memory.
 - Power on the VSA.
 - Set the IP address and host name of the VSA.
- As a OVF package imported through the VI Client Import Virtual Appliance wizard.

When you import the VSA as an virtual appliance through the VI Client you will need to

- Configure the data disk.
- Reserve the CPU and memory.
- Power on the VSA.
- Set the IP address and host name of the VSA.

Configuring the Capacity of the Data Disk

When you configure the data disk, use [Table 2.1](#) to determine the proper size to configure the disk. The maximum disk size on the ESX Server is limited by the block size used to format the datastore.

Table 2.1. Relationship of disk size to datastore block size

Block Size	Max VMDK
1 MB	256 GB
2 MB	512 GB
4 MB	1024 GB
8 MB	2048 GB

Installing with VMware VI Client

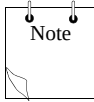
Use one of the following methods, depending on your software.

For ESX 3.5+ or ESXi

1. Connect to ESXi host via VC or VI Client.
2. Click on ESXi host and go to Configuration tab.
3. Select Storage.
4. Find the local VMFS datastore where VSA would be hosted.
5. Right-click and select Browse DataStore.
6. Ceate new directory and click on the upload files icon.
7. Upload unzipped folder for VSA.

For ESX Server 3.0 to 3.0.2

If you imported the VSA as a virtual appliance through the Virtual Infrastructure Client, skip to [“Configure a Data Disk” on page 22](#).



Note: By default, ssh and scp commands are disabled for the root user. To enable access, see the VMware documentation for ESX Server Basic Administration.

1. Copy files using **scp** (Linux) or **pscp** (Windows), as shown in the example below.

```
scp VSA_esx.zip <user>@<IP address of the ESX Server>:/vmfs/volumes/datastore
```

2. Make a directory for the VSA at `/vmfs/volumes/"your_datastore_name"`.
3. Unzip the VSA download file into that directory.
4. Open execute permissions on this file using the command `chmod 755 VSA.vmx`.

Add VSA to Inventory

Using the VI Client:

1. In the Inventory Panel, select the VMware ESX Server.
2. In the Information Panel, select the Configuration Tab.
3. In the Hardware section, select Storage (SCSI, SAN, and NFS).
4. In the Storage section, right-click the datastore icon and select Browse Datastore.
The Datastore Browser opens.
5. Right-click the VSA.vmx file and select Add to Inventory.
6. In the Add to Inventory Wizard, enter a name for the new VSA and click Next.
7. Select the Resource Pool to run the VSA and click Next.
8. Verify the information and click Finish.
9. Close the DataStore Browser.

Select A Network Connection

1. In the Inventory Panel select the VSA.
2. In the Information Panel select Edit Settings in the Commands section.
The Virtual Machine Properties window opens.
3. On the Hardware tab, select Network Adapter 1.
4. Select the appropriate network connection from the Network label list on the right.

Configure a Data Disk

1. Next, click Add at the bottom of the Hardware tab.
The Add Hardware Wizard opens.

Select Device Type

2. Select Hard Disk as the type of device you want to add and click Next.
3. Select Create a new virtual disk and click Next.

Designate Disk Capacity and Location

4. In the Disk Capacity section, designate a capacity that is suitable for the amount of storage available on your ESX Server.
Refer to [“Configuring the Capacity of the Data Disk” on page 20](#) for information about maximum disk size.
5. In the Location section, select Store with Virtual Machine, and click Next.

Advanced Options

6. Select the Virtual Device Node to be SCSI (1:0) in the drop-down menu.



Warning: Selecting anything other than SCSI 1:0 causes RAID to be unconfigurable later.

7. Select Mode > Independent > Persistent and click Next.
8. Review the device configuration and click Finish to complete the Add Hardware wizard.

The Virtual Machine Properties window opens.

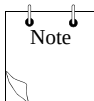
9. Click the Resources tab.
10. Select CPU and reserve at least 2000 MHz.
11. Select Memory and reserve 1024 MB.
12. Click OK to close the Virtual Machine Properties window.

Verify Settings

13. Select the ESX Server in the inventory panel.
14. Click the Resource Allocation tab.
15. Verify the CPU and Memory reservations you just set.

Power On the VSA and Configure IP Address and Host Name

1. In the inventory panel, select the new VSA and power it on using the Power On command on the information panel.



Note: The first boot of the VSA is longer than normal, since VMware tools are installed during the first boot up.

2. Click the Console Tab and wait for the VSA to boot.
3. When the VSA has finished booting, a log in prompt opens, shown in [Figure 2.1](#).

Installing the VSA

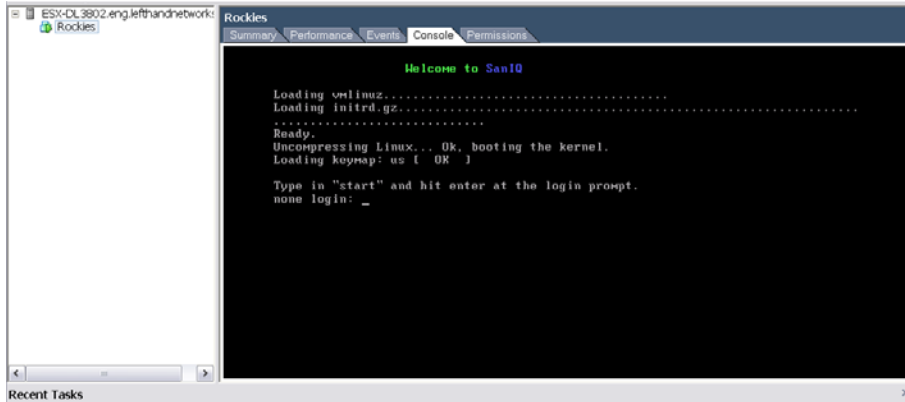


Figure 2.1. Logging in to the SAN/iQ Configuration Interface

4. Log in and use the SAN/iQ Configuration Interface to configure an IP address and host name for the VSA.

Setting the IP Address

Use the Configuration Interface to set IP addresses and host names for all the VSAs in your environment. You can return to the Configuration Interface to find or change an IP address or host name.

1. Type Start and press Enter.

The Configuration Interface window opens, shown in [Figure 2.2](#).

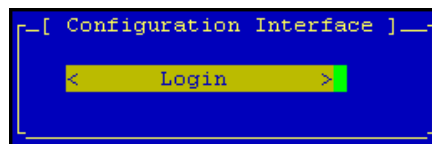


Figure 2.2. Logging in to the Configuration Interface

2. Press Enter to log in.

The Configuration Interface main menu opens, shown in [Figure 2.3](#).

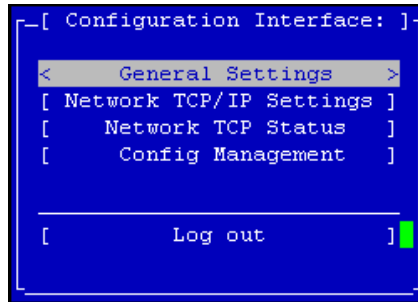


Figure 2.3. Configuration Interface main menu

3. Tab to Network TCP/IP Settings and press Enter.
The Available Network Devices window opens, shown in [Figure 2.4](#).

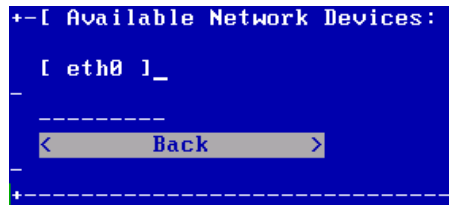


Figure 2.4. Selecting an interface to configure

4. Tab to the network interface and press Enter.
The Network Settings window opens, shown in [Figure 2.5](#).
The cursor should be in the Hostname field. Tab to the field if necessary.

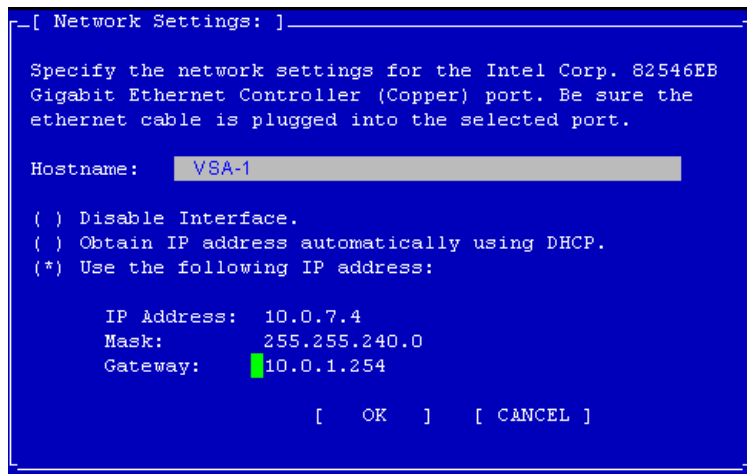


Figure 2.5. Setting the host name

5. Press Backspace in the Hostname field to delete the default name and type your own host name.
This host name displays in the CMC. It does not change the name of the original .vmx file, nor does it change the name in VMware.
6. Configure the IP Address

Using DHCP

- a. Tab to the choice Obtain IP address automatically using DHCP and press Enter to select it.
- b. Tab to OK and press Enter.
A message opens, asking you to verify the request.
- c. Tab to OK and press Enter.

After a short pause, another message opens that displays the new IP address. Record this IP address for later use.

Configure IP Address Manually

- a. Tab to the choice Use the Following IP Address and press Enter.

The IP Address, Netmask, and Gateway list opens for editing.

- b. Tab to each field and enter the appropriate information.

Gateway is a required field. If you do not have a gateway, enter 0.0.0.0.

7. Tab to OK and press Enter.

A confirmation message opens.

8. Press Enter.

The network interface is now configured (wait a few seconds). The Available Network Devices window opens.

9. On the Available Network Devices window, tab to Back and press Enter to return to the Configuration Interface menu, shown in [Figure 2.6](#).

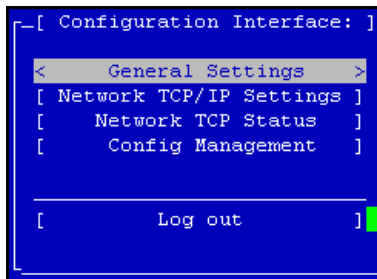


Figure 2.6. Logging out of Configuration Interface menu

10. Tab to Log Out and press Enter.

The Configuration Interface entry window is displayed again.



Figure 2.7. Configuration Interface window

11. Press Ctrl+Alt to get the cursor back from the Console.

Finishing Up with VI Client

1. In the VI Client Information Panel, click the Summary tab.
2. In the General section on the Summary tab, verify that the IP address and host name are correct, and that VMware Tools are running.

Note: If VMware Tools show “out of date” then they are running correctly. The “out of date” status is not a problem. VMware tools are updated with each SAN/iQ software upgrade.

3. In the inventory panel, right-click the VSA and select Rename.
4. Change the name of the VSA to match the host name, if desired.

Your VSA is ready to use.

5. Minimize your VI Client session.

Next, install the Centralized Management Console (CMC).

Then follow the steps in “[Getting Started with the Centralized Management Console](#)” on page 30.

Installing the Centralized Management Console

Install the CMC on the computer or virtual machine that you use to administer the VSA. You administer the entire network of VSAs from this CMC.

To obtain the latest CMC for the VSA, go to <http://resources.lefthandnetworks.com/forms/Email-VSA-Download>.

Installing the CMC in Windows

1. Start the CMC installer.
The installation wizard opens and starts the installation process.
2. At the Choose Install Set window, select the configuration most appropriate for your setup.
3. When the installation completes, LeftHand Networks is added as a separate Program Group and an icon is added to the Microsoft Windows desktop.

To start the CMC:

Double-click the icon on your desktop, or from the Start menu, select All Programs > LeftHand Networks > LeftHand Networks Centralized Management Console.

Installing the CMC in Linux

You must be running X Windows in order to run the application.

1. Click the CMC installer.
The installation wizard opens and starts the installation process.
2. At the Choose Install Set window, select the configuration most appropriate for your setup.
3. When the installation completes, LeftHand Networks is added as a separate Program Group.

To start the CMC:

From the directory into which you installed the files, run the script `./Console`.

Getting Started with the Centralized Management Console

1. Open the CMC, shown in [Figure 2.8](#).

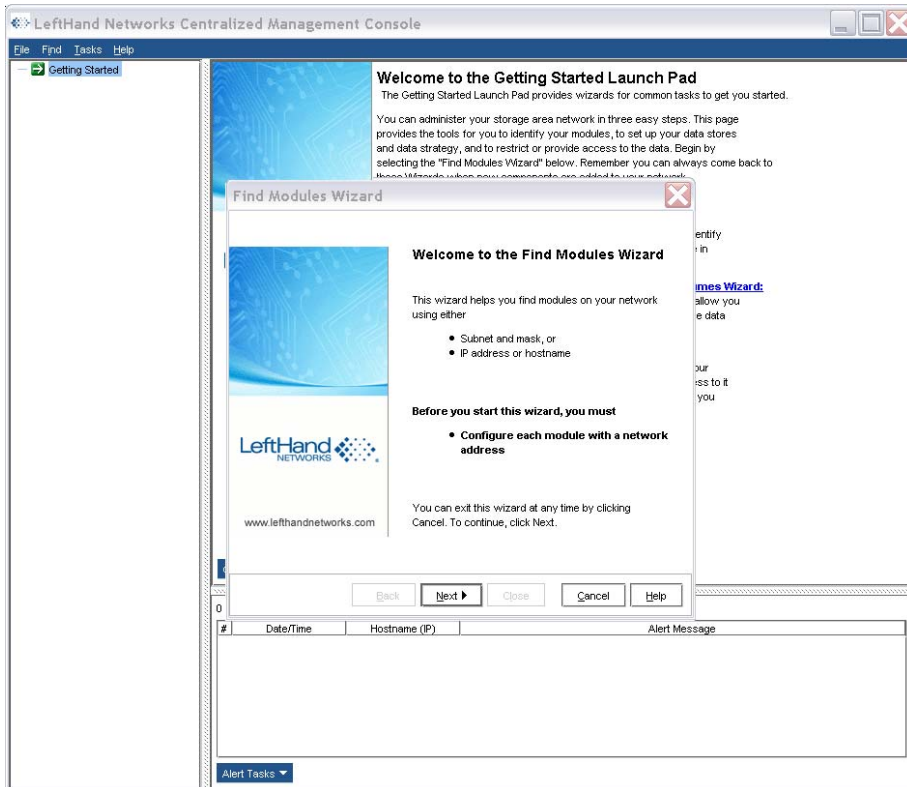


Figure 2.8. Opening the CMC for the first time

Using the Find Wizard

2. Click the Find Nodes Wizard.
3. Click Next on the Find Nodes Wizard and proceed through its steps.

The wizard guides you through the steps for finding a VSA on your network. After finishing the wizard, the VSA appears

in the navigation window in the Available pool, shown in [Figure 2.9](#).



Figure 2.9. Newly found VSA in CMC

Configuring the Hardware

Configure hardware settings before you add the VSA to a management group. Select the VSA in the navigation window to expand the hardware configuration categories. Use these categories to configure RAID (if necessary), monitoring, and the network, shown in [Figure 2.10](#).

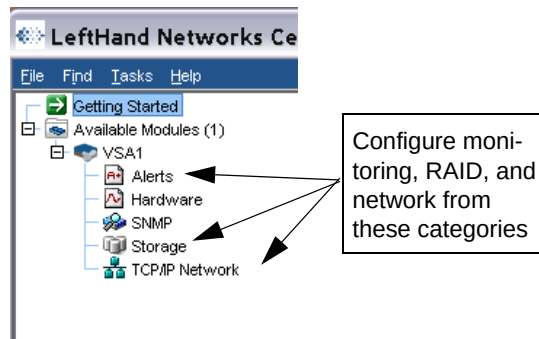


Figure 2.10. Configuring the hardware

Configuring RAID

If you have configured the data disk in the VI Client as described in [“Configure a Data Disk” on page 22](#), RAID will be configured on the VSA. You can continue configuring the other hardware categories, as described in [“Configuring Monitoring and Network” on page 34](#).

However, if you have not yet configured the data disk in the VI Client, you must configure RAID in the CMC. The VSA comes with one setting provided: RAID (virtual). This RAID setting must be configured in the CMC before you can configure storage.

1. In the storage node category tree under the VSA, select the Storage category.
2. Click RAID Setup Tasks on the RAID Setup tab, as shown in [Figure 2.11](#).

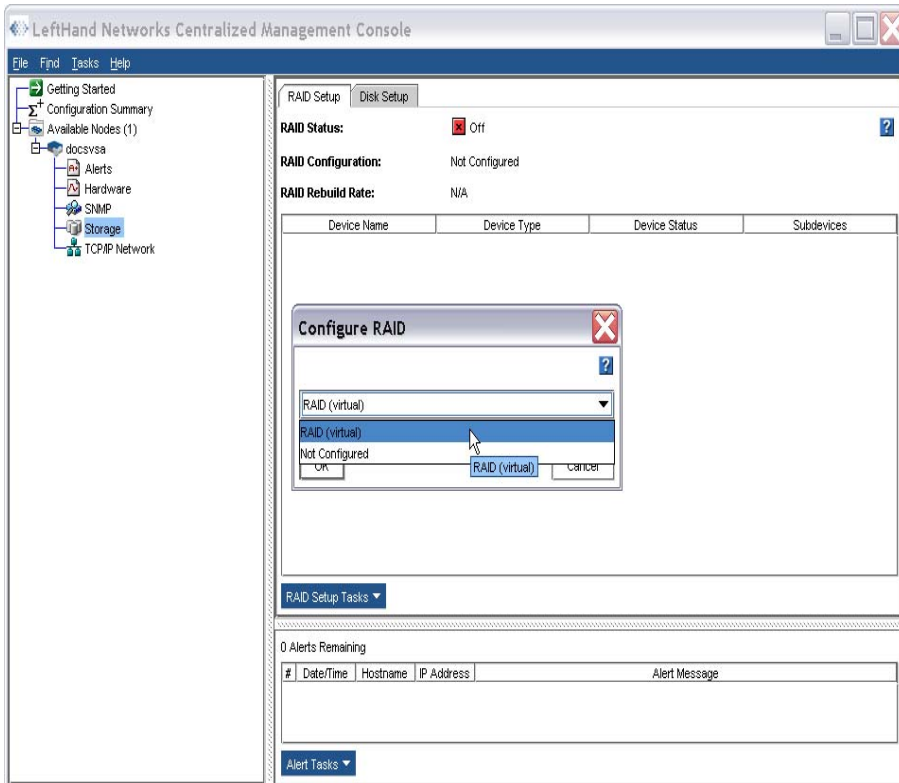


Figure 2.11. Configuring virtual RAID

3. Choose Configure RAID.
The Configure RAID window opens.
4. Select RAID (virtual) from the list and click OK.
Note that the RAID status now shows normal, as shown in [Figure 2.12](#).

Getting Started with the Centralized Management Console



Warning: If you have trouble configuring RAID now, you may have made a mistake when configuring a virtual disk earlier.

On the ESX Server, verify that the VSA has a virtual disk configured on SCSI 1:0.

VSAs use SCSI 0:0 and 0:1 for operating system disks, and use the disk configured for SCSI 1:0 for SAN data storage. If no SCSI disk is configured for SCSI 1:0, RAID cannot be configured on the appliance.

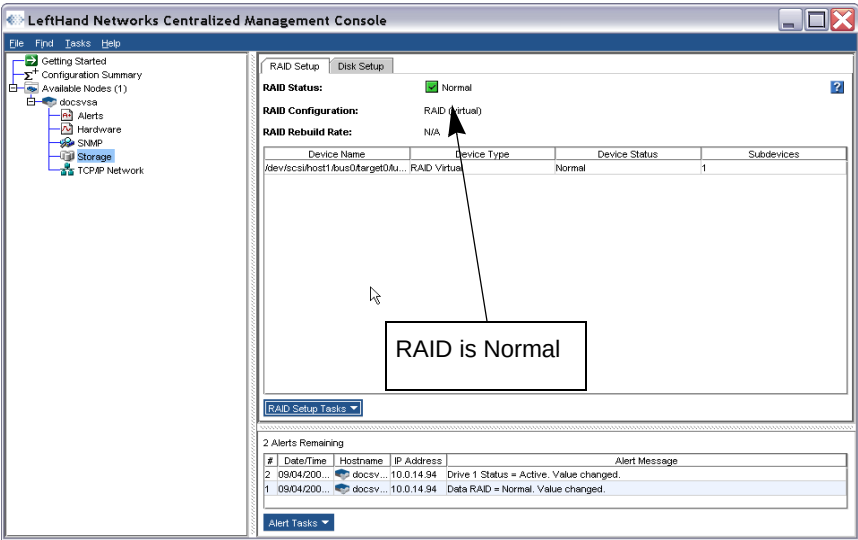


Figure 2.12. Navigation window and the VSA RAID Setup tab

Configuring Monitoring and Network

Use the rest of the configuration categories to change settings for the following features:

- Alerts and monitoring
- SNMP traps
- Network settings such as NIC bonding.

Click the Help button available on any window for further information.

Creating the iSCSI SAN

The VSAs are on the network and operating properly. Next, use the Centralized Management Console to create the clustered iSCSI SAN with the VSAs.



Warning: You cannot clone a VSA after it is in a management group. You must clone a VSA while it is in the Available Nodes pool.

Use the Management Groups, Clusters, and Volumes wizard to create your storage pool. For information about using the wizards, see Chapter 1, “Getting Started,” the section [“Creating Storage by Using the Getting Started Launch Pad”](#) in the *LeftHand SAN User Manual* or in the Online Help.

Troubleshooting

Try these tips if you are having trouble.

Table 2.2. Troubleshooting Installation

Trouble	Solution
You want to reinstall the VSA	1. Close your CMC session. 2. In the VI Client, power off the VSA. 3. Right-click and select Delete from Disk. 4. Copy fresh files into the virtual machine folder from the downloaded zip file or distribution media. 5. Open VMware and begin again.
You cannot find the VSA with the Centralized Management Console, and cannot recall its IP address.	CMC windows display the IP address of a machine if the machine can be found. Open a VI Client session and select the Summary tab for the machine you want. The IP address and DNS name are displayed in the General information section.
You can't configure RAID.	Verify that the VSA has a virtual disk configured on SCSI 1:0. VSAs use SCSI 0:0 and 0:1 for operating system disks. They use the disk configured for SCSI 1:0 for SAN data storage. If no SCSI disk is configured for SCSI 1:0 then RAID cannot be configured on the appliance.
In Windows	
If the Installation wizard freezes, reset the Hardware Acceleration in Windows.	1. Open the Windows Display Properties > Settings tab > Advanced button > Troubleshoot tab. 2. Move the Hardware Acceleration slider to one notch above None. 3. Click OK, and then OK again to leave the Properties dialog. 4. Restart the Installation wizard.
In Linux	
If the installer does not start automatically	Run CMC_Installer.bin again.
In VI Client	

Table 2.2. Troubleshooting Installation (Continued)

Trouble	Solution
You don't have the cursor available, or you don't have the keyboard available.	If your cursor is missing, you are in console mode. Press Ctrl-Alt to regain the cursor. If your keyboard is missing, move the mouse to the console window and click once.
You want to see your VSA, but the window is black.	Your console window has timed out. Click in the window with your mouse, then press the Backspace key.

Documentation Available

For detailed instructions about using the Centralized Management Console and the VSA, see the following resources. The User Manuals are available in PDF format and are installed in the Documentation subdirectory with the Centralized Management Console program files.

Online Help



All User Manual content is contained in the Online Help, available from the menu bar under Help > Help Topics. Context sensitive help is available by clicking the question mark on any window.

VSA User Manual

The *VSA User Manual* provides important information about configuring the VSA virtual network environment, hardware configuration, and using the VSA with physical platforms and the SAN/iQ software.

LeftHand SAN User Manual

The *LeftHand SAN User Manual* provides detailed instructions for using the SAN/iQ software to create, access and manage the SAN data storage.

Remote Copy User Manual

The *Remote Copy User Manual* provides instructions for using the Remote Copy capabilities of the SAN/iQ software.

Multi-Site SAN User Manual

The *Multi-Site SAN User Manual* provides instructions for configuring and using the SAN/iQ® Multi-Site HA/DR Solution Pack, which must be purchased separately.